

 UNIVERSITAT ROVIRA I VIRGILI	<b>QUALITY POLICY</b> URV Research, Development and Innovation QUALITY POLICY	Rev.: 03
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The URV is committed to building the future generating, transforming and transmitting knowledge, thus contributing to the development of people and social progress. To achieve this objective, its organizational and institutional quality structure is developed in an integrated operating system that enables measuring, assessing, guaranteeing as well as improving its quality.

**URV Research Groups and Innovation Centres within the Research Quality Management System, Development and Innovation (R+D+I QMS)** framework design their processes to meet the needs of their interest group and the requirements of the international standard ISO 9001 without omitting their obligation to align their quality procedures with that of the URV. Interest groups comprise researchers, personnel of the groups, companies, government institutions, the European Community and the society in general.

## Mission

The URV Research Groups and Centres of Innovation within the framework of the R+D+I QMS have for **mission** the generation of knowledge and its transmission to society, through the development of research lines aimed at improving its competitive position in different areas.

**The vision** of the URV Research Groups and Centres of Innovation within the framework of the R+D+I QMS is to develop excellent research, to achieve visibility and recognition at an international level within the research area and its socio-economic environment.

## Vision

**The values** promoted by the Direction and in line with this policy are:

## Values

- **Guidance to interest groups:** Provide training to URV researchers and other universities researchers, as well as high-quality services to companies, institutions and other organizations.
- **Participation:** Encourage the incorporation of all URV research teaching staff into a group.
- **Continuous improvement:** Establish a culture of total quality in the organization of research groups.
- **Efficiency:** Provide efficient service to all our interest groups.
- **Commitment:** Work responsibly as a team, keeping in mind the URV scientific policy strategic principles.
- **Flexibility:** Give rapid response to local opportunities and demands.
- **Security:** Ensure the safety of those who use the URV facilities.
- **Innovation:** Scientific visibility in perpetual progress and permanent research and identification of projects in activities necessary in the future
- **Collaboration:** Encourage joint work between the various research groups, innovation centers and other universities and institutions either at an international or national level.

The Direction, aware of the expected commitment to the needs of the interest groups, has established a quality management system (QMS) with the following principles, which are aligned with the core principles of the URV scientific policy:

- ✓ Comply with legal and regulatory requirements applicable to the organization.
- ✓ Carry out activities that are in line with the needs of the interest groups, taking into account the growing perspectives and the changing needs in science and technology, always in line with the URV research strategy.
- ✓ Establish an ongoing process of procedures and activities improvements, to achieve the objectives and targets set by each research group or innovation centre within the QMS.
- ✓ Ensure that activities are perceived as reliable, effective and efficient for all interest groups.
- ✓ Involve, motivate and engage staff in order to seek their participation in the management, development and implementation of the QMS.
- ✓ Provide technical, material and human resources for each research group and innovation centre.
- ✓ Define and implement training needs to maintain and improve the professional skills of the research groups staff and innovation centres.
- ✓ Forge a structural coordination with other entities to respond to any circumstantial needs that may arise.
- ✓ Ensure that the activities carried out by the URV Research Groups and Innovation Centres within the scope of the R+D+I QMS take into account sustainability criteria, seeking to avoid or minimize potential environmental impacts by complying with the URV environmental policy.

Thus, the actions included in the quality policy of the R+D+I QMS promote and facilitate adaptive changes, continuous improvement and process innovation in order to achieve the level of quality that determines said URV quality policy.

That is why the Direction brings to the attention of all its employees and researchers said quality policy, committing itself to provide the means necessary and ensuring that no inconveniences arise at the time of complying with the provisions of the URV QMS of R+D+I Quality Manual, its subsequent revisions, and other derived documents